

MCA Security Services Ltd

Conditions of Sale

TERMS OF TRADING

It is agreed that the buyer will buy and the seller **MCA Security Services Ltd.** hereinafter known as the company will sell, and both will abide by the terms of this agreement.

TERMS OF PAYMENT

PAYMENT ON COMPLETION (cash/cheque/bank transfer unless otherwise agreed by the company in writing).

The goods supplied shall remain the property of the company until paid in full. In the circumstances defined in this condition, the company shall be entitled immediately after giving notice of its intention to repossess, to enter upon the premises of the buyer and repossess any goods or products it has title to hereunder.

Nothing in this condition shall confer a right upon the buyer to return the goods sold hereunder or to refuse or to delay payment thereof, unless agreed by the company in writing.

Any damaged caused by the companies' servants or agents during repossession shall be the liability of the buyer.

INSTALLATION

Every care is taken in the installation of equipment and during inspection of customers premises and the company accept responsibility for any claim resulting from damages thereby caused to customers property, buildings, fittings, furnishing, furniture, decorations etc, up to an amount not exceeding the quoted cost of such installation.

PRICES

All quotations are valid for a period of fifty days otherwise prices are subject to those ruling on date of delivery, all quotations are based on normal working hours ie: 8:30 a.m. to 5:30 p.m. Monday to Friday, for the purpose of a quotation it is assumed that access to a customers premises will be available to the employees of the company during normal working hours, If such employees are prevented from completing an installation due to the closure of such premises during normal working hours then the company reserve the right to make an additional charge for the additional time involved.

ADDITIONAL WORK

Where the quotation includes the cost of installation, this has been priced according to the standard procedure of the company, The cost of any variation in such procedure or additional work required by a customer shall be treated as an increase in the price quoted for which an additional estimate will be given at the request of the customer, in the event of delays arising in the completion of an installation due to stoppage or delays in part of a contractor or sub contractor engaged by or on behalf of a customer then the company reserve the right to make additional charge for the additional time involved unless otherwise agreed in writing with the customer.

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DELIVERY

The company will make every effort to effect delivery as soon after receipt of an order as is possible but cannot accept any responsibility whatsoever for delays arising in connection with any installation

LIABILITY

The customer will take necessary steps to minimise false alarms, it is the customers responsibility to test the system on a regular basis and to report to the company any defect forthwith,

The customer will be responsible for any charges made by the police or fire brigade howsoever caused,

In the case of intruder alarms the customer determines the level of security he or she requires, the customer on setting the system can select or deselect any zones to suit their purpose and can reset the system at will, therefore it would be unreasonable for the company to have a liability for the efficacy of the system in any given circumstance when the company has only the word of the customer not substantiated by proof.

Systems are installed to comply with British Standards using the highest quality materials and are thoroughly tested before handover to the customer.

Only when systems are connected to a central monitoring station or an event recorder is installed whereby all opening and closing and deselected zones are electronically monitored to the satisfaction of the company can a liability be assumed,

Where Digital Communicators are installed and connected to a central monitoring station via a British Telecom or Mercury Communications line the company cannot be held responsible for the failure of such lines to transmit the signal.

The company will not be liable for any consequential damage or expenses or liability to third parties incurred by the customer,

The company will indemnify the company against any third-party claims and costs arising out of the subject matter of this agreement.

SECURITY SEALS

Where PVC security seals are fitted to the control unit and or associated equipment the customer should check these are not broken before switching the system on.

Where seals are broken the company reserve the right to insist on a full examination with a mechanical and electronic check on all equipment and devices fitted by the company before a new seal is affixed,

The company will accept no liability for any theft or damage howsoever caused if the seals fitted by the company are found to be broken.

GUARANTEES

During the period of 12 months following the date of the completion of the installation the company undertake to replace free of charge any faulty or defective equipment fitted by the company.

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VARIATIONS

No variations or cancellation of these conditions or any of them shall be binding unless in writing signed on behalf of the company by senior management,
In the light of changing technology in the electronics field by company reserve the right to alter terms from time to time,
Up to date copies of the company's terms of trading and conditions of sale can be freely obtained upon application to the office at the address overleaf.

WAYLEAVES

The customer shall be responsible for obtaining all wayleaves but may be necessary to install the equipment to the requirements of the company and the satisfaction of the customer.

MAINTENANCE

Maintenance of the installation is on an annual basis and charged according to the size and type of installation,
ON THE SIGNING OF THIS CONTRACT IT IS AGREED THAT THE COMPANY WILL HAVE NO LIABILITY FOR AN ALARM SYSTEM THAT IS NOT MAINTAINED BY THE COMPANY.
Any work, alterations, additions, etc, carried out on the system by other than our own approved engineers will render guarantees null and void.



www.mcasecurity.uk

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